

Reseller Certification Training



Would you like to be certified to install and provide first-level support for Encore™, CenterPlus™, and Portfolio™? The incremental profit you can earn from performing customer installations is significant. If you're interested, then plan to attend our Encore Dealer Certification training class.

Contact your Reseller or TDI at 800-531-6440 to learn how our products can help solve all your contact center technology needs.

This jam-packed, 5-day class will certify your dealership to install and support the entire Encore Enterprise suite of products, including CenterPlus, Screen Recorder, and Portfolio. **Completion of this class certifies you to install the Encore Enterprise Suite.**



Who Should Attend: Technical Managers or staff, or anyone responsible for hands-on installing, troubleshooting, and/or managing Encore installations.



Cost: \$1,600 per student

Next Class Dates: Monday, July 21 through Friday, July 25th, 2008

Location: TDI Headquarters, 17255 N. 82nd St. Scottsdale, AZ 85255

All classes run from 9am to 5pm. Please plan to arrive the night prior to your scheduled first day of class, and depart no earlier than 7pm on the last day of class.

Hurry and register now! Classes are limited to just 8 students each and will fill up fast!

To Register: E-mail Marketing@tdirect.com or call Rick Reiman at TDI, 480-538-7745

